

Village of Waterford Community Communications Survey

How would you prefer to receive information from or about the Village of Waterford?

- | | | |
|--|---|---|
| <input type="checkbox"/> Mass Media | <input type="checkbox"/> Village Mailings | <input type="checkbox"/> Posters or Flyers |
| <input type="checkbox"/> Village Website | <input type="checkbox"/> Village Newsletter | <input type="checkbox"/> Public Meetings |
| <input type="checkbox"/> Email | <input type="checkbox"/> Social Media | <input type="checkbox"/> Face-to-Face at Village Hall |
| <input type="checkbox"/> Text Messaging | <input type="checkbox"/> Other _____ | |

How would you prefer to share information or your ideas with the Village of Waterford?

- | | | | |
|---------------------------------------|--|--|---------------------------------------|
| <input type="checkbox"/> Face-to-Face | <input type="checkbox"/> Public Meetings | <input type="checkbox"/> Interactive website | <input type="checkbox"/> Social Media |
| <input type="checkbox"/> Telephone | <input type="checkbox"/> Other _____ | | |

When would you prefer to receive news about Village government?

- | | | |
|--|---|---|
| <input type="checkbox"/> After Board/Committee meetings | <input type="checkbox"/> After each board meeting | <input type="checkbox"/> Once a month |
| <input type="checkbox"/> Quarterly | <input type="checkbox"/> Annual report | <input type="checkbox"/> When big changes are planned |
| <input type="checkbox"/> Passively (look for updates on website) | <input type="checkbox"/> Emergency Alerts | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Not sure | | |

Where do you live?

- Village of Waterford Town of Waterford Village of Rochester None of the above

What are your affiliations in the Village of Waterford?

- | | | |
|---|---|--|
| <input type="checkbox"/> Village Resident | <input type="checkbox"/> Business owner | <input type="checkbox"/> Work in the community |
| <input type="checkbox"/> Visit for services or shopping | <input type="checkbox"/> Visit for recreation | <input type="checkbox"/> Member of local non-profit organization |

What methods of communication do you currently access for news on Village of Waterford government?

- | | | |
|---|---|---|
| <input type="checkbox"/> Mass Media – Newspapers, TV or Radio | <input type="checkbox"/> Village Mailings | <input type="checkbox"/> Posters or Flyers |
| <input type="checkbox"/> Village Website | <input type="checkbox"/> Village Newsletter | <input type="checkbox"/> Attend Board, Committee or other |
| <input type="checkbox"/> Public Meetings | <input type="checkbox"/> Face-to-Face | <input type="checkbox"/> Friends, Family, Neighbors |

What methods of communication cited above gives you the best information?

- | | | |
|---|---|---|
| <input type="checkbox"/> Mass Media – Newspapers, TV or Radio | <input type="checkbox"/> Village Mailings | <input type="checkbox"/> Posters or Flyers |
| <input type="checkbox"/> Village Website | <input type="checkbox"/> Village Newsletter | <input type="checkbox"/> Attend Board, Committee or other |
| <input type="checkbox"/> Public Meetings | <input type="checkbox"/> Face-to-Face | <input type="checkbox"/> Friends, Family, Neighbors |

What is your level of satisfaction with the information you receive from or about Village of Waterford government?

- Very satisfied Satisfied Not satisfied Not sure

In the past year, how often have you or someone in your household contacted Village Hall for assistance or information?

- 0-2 Times a month 3-5 times a month Over 5 times a month

How did you contact Village Hall?

- Face-to-Face/Counter Telephone Website US Mail Other_____

Did you receive the information or help you needed?

- Yes No Not Sure

Have you visited the Village of Waterford website in the past 6 months?

- Yes No

What information were you looking for?

- Calendar of Events Municipal Code Department Contacts
 Job Opportunities Permits and Licensing Garbage/Recycling
 Election Information Meeting Notices Other_____

Did you find the information you needed?

- Yes No Not Sure

Have you attended public meetings in the past year?

- Yes No Not Sure

What meetings did you attend?

- Commission or Committee meetings Village Board Other_____
 Public Hearings Special Meetings

How would you rate Village of Waterford communications with its citizens?

- Excellent Good Fair Poor Don't Know

How can the Village of Waterford improve two-way communication with citizens?

Please return to Waterford Village Hall, 123 N. River St, Waterford WI 53185 with your utility payment.

Use the convenient drive-by drop box across from Village Hall, or
Fax to 534-5373, or email to vwaterford.admin@tds.net